

**(ATM Fraudulent transaction Complaint Form)**

**To Branch Manager**

**GP Parsik Sahakari Bank Ltd.**

**Branch :- \_\_\_\_\_**

**\*(Name of the branch where the card holders account is maintained & has to submit this application )**

**1. Customer information**

Name	_____
Account No	_____
Debit/ATM Card No	_____

**2. ATM Information**

ATM ID / Location if ID not available	_____
Name of the ATM Bank	_____
Amount debited to the account	_____
Date of transaction (MM/DD/YY)	_____
Time of transaction	_____

**3. Nature of Complaint**

**I am disputing transaction (S) mentioned above have neither done nor even tried by me. I have also not given card to anyone for operation during this transaction period. Card is fully in my custody and no family members or friend have not done above mentioned transaction. I further take responsibility if above mentioned statement is found incorrect. I authorize not to make Chargback for above mentioned transaction, and inform NPCI Concern FRM and CPP alert authority for take further investigation and demand for compensation. I assure to give full co-operation to legal and statutory authority at the time of investigation and share information regarding above transaction. I accept the decision taken by NPCI committee without any further recourse.**

\_\_\_\_\_  
**Signature ( Primary Card holder)**

**Date :-** \_\_\_\_\_

**Contact No :-** \_\_\_\_\_

**Verified by Branch ( Sign & Seal )**

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**Forwarded to Head office on Date** \_\_\_\_\_ **by Sign** \_\_\_\_\_  
**Name** \_\_\_\_\_  
**Employee No.** \_\_\_\_\_

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**Received at Head office on Date** \_\_\_\_\_ **by Sign** \_\_\_\_\_  
**Name** \_\_\_\_\_  
**Employee No.** \_\_\_\_\_