

Terms and Conditions:

- 1.Transactions initiated through Mobile Banking application are irrevocable; Bank shall not entertain any request for revocation of transaction or stop payment request for transaction initiated through Mobile Banking as the transactions are real time/ instantaneous and are incapable of being reversed.
- 2.The Customer alone shall be responsible for the safe custody and security of Mobile Banking application download on their mobile phones. The Customer shall immediately inform the bank about loss or theft of mobile phone for disabling of Mobile Banking Services to prevent unauthorized usage.
- 3.The Customer shall NOT share the Login password / mPIN / OTP with anyone including Bank's staff/associate/representative or even if in response to any email or SMS or any Phone call from anyone.
- 4. The Customer shall operate within the maximum limit permitted by the Bank for Mobile Banking. Bank reserves the right to change transaction limit at any time.
- 5. The Bank shall not be responsible for any loss caused to the customers arising out of usage of Mobile Banking.
- 6. The Bank shall be at liberty to change/modify/add/remove any of the extent terms and conditions governing Mobile Banking at any time without prior notice.
- 7.In case of linking Joint Bank Accounts for Mobile Banking, a letter of mandate to be signed by all Joint Bank Account holders.
- 8. Customers shall not use Mobile Banking channel for transfer of funds for illegal activities.
- 9. Each A/c is Linked to unique Mobile No. & Different A/c Can be linked to Bank Mobile No.