

मुख्य कार्यालयः सहकारमूर्ती गोपीनाथ शिवराम पाटील भवन, पारसिक नगर, कळवा, ठाणे – ४००६०५. **Head Office:** Sahakarmurti Gopinath Shivram Patil Bhavan, Parsik Nagar, Kalwa, Thane - 400605.

# Savings Account Opening Form / बचत खाते उघडण्याचा अर्ज

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Form No.

#### **Terms and Conditions for Debit Card**

The applicant (hereinafter called the Card holder) along with the joint account holder, if any, unconditionally accept the following terms and conditions for using the DEBIT CARDS (hereinafter called the Card) issued by the Gopinath Patil Parsik Janata Sahakari Bank Ltd. (hereinafter called the Bank)

- 1) NON-TRANSFERABILITY:- The card is not transferable and shall be used only by the Card-Holder
- 2) DELIVERY OFCARD :- Upon receiving information that the card is ready, the cardholder will go in person to the branch where he has submitted his application to take delivery of the card after establishing his/her identity.
- PERSONALIDENTIFICATION NUMBER(PIN): The card holder shall use the card to operate only the designed primary account as per the DEBIT Card Scheme. This use will be restricted to such ATMs of the bank and/or other affiliated institutions as may be notified from time to time
- ATM-ACCOUNT FLIGIBILITY:
  - a. A satisfactorily conducted saving I current account or any other account as specified by the Bank to be eligible for opening of an 'ATM ACCOUNT' will be eligible to use this facility. Such account shall be referred to as "ATM Account"
  - b. The Cardholder shall give his/her preference of such account held by him/her in writing on the application form for the issue of "ATM CARD"
  - c. An Account operated under joint signatures shall be eligible to not be an "ATM
- 5) USE OF CARD :- Under any circumstances the card holders shall not inform the Personal Identification Number (PIN) to any third party.
- DEBIT CARDVALIDITY: The DEBIT CARD will be valid maximum for a period of nine years from the date of issue of card. However, validity period will be calculated on the basis of month& not on date
- JOINT ANDSEVERAL RESPONSIBILITY: All the joint Alc holders will be liable jointly & Severally for the transactions effected with the use of the ATM Card
- INTEREST ON OVERDRAFT: If any transactions made by using the ATM card results into overdraft in the account, interest will be charged as per Bank's rule prevailing at the point of time.
- **AUTHORITY AND RESPONSIBILITY:**
  - a) The Bank shall not be responsible for any loss or damage arising directly or indirectly as a result of any malfunction! failure of the ATM card for the ATM or for the temporary insufficiency of funds in such machine or otherwise whatsoever
  - b) The Bank reserves the right to limit the amount which may be withdrawn by the cardholder daily any time without giving any prior notice. The Bank also reserves the. right to restrict the ATM facility to certain Hours of the day as may be notified and displayed from time to time.
  - c) The Bank reserves the right to amend, add or delete any of the terms and conditions or rules without prior notice to ATM account holder.
  - d) It is sole responsibility of the cardholder for the transaction done by ATM card as with cardholder's knowledge or authority, expressed or implied.
- 10) TRANSACTIONS RECORD :- The cardholder shall accept the Bank's record of transactions as conclusive and binding for all purposes.
- 11) CHANGEINSTATUS OF PRIMARY ACCOUNT :- Closure Transfer or any change in the operational mode of the Account will no be allowed unless the card is surrendered  $\,$ and dues, if any, against it, are paid in full.
- 12) NOTICE FOR CLOSURE OF ACCOUNT ORWITHDRAWALOF DEPOSIT: If the cardholder wishes to close the Account or withdraw any ATM Card linked deposit or even otherwise decides to terminate the use of ATM CARD facility, he shall give the bank not less than 7 working days notice in writing and forthwith surrender the card to the Bank at the card issuing branch and obtain a valid receipt thereof.
- 13) REFUSAL/TERMINATION/WITHDRAWAL OF ATM CARD :- The bank has absolute right and sole discretion to refuse or to renew or to cancel or to suspend or to call off or to withdraw facility for misuse, malfunction, tampering with the ATM, non payment of account charges, interest dues etc. without assigning any reason thereof or without
- 14) BANK'S LIEN:-The bank shall have its lien, irrespective of any other lien on the cardholder's deposits present as well as future held in the designated ATM Account and in Term Deposits linked with the ATM Card facility.
- 15) FEES :- All fees/charges related to the card & NFS Transation as determined by the bank from time to time will be recovered by debiting to the cardholder's account
- 16) LOSS/THEFTOFCARD: The cardholder shall advise the branch of the Bank issuing the card as promptly as possible in writing of the loss of card howsoever occurring. The cardholder shall, however, be responsible for all transactions effected by use of the card until it is on fiscated / cancelled.
- 17) HONOURING OFCARD :- The bank shall in no circumstances be liable to the cardholder if the card is not honoured in the desired manner for whatsoever reason or if the ATM Service at any centre is disrupted.
- 18) PHOTOGRAPH:- Every cardholder will be required to submit a Photograph of 24mm (width) x 31mm (Height) alongwith an application form.
- 19) CHANGE OFTERMS & CONDITIONS :- The bank reserves the right to add, to delete and/or vary any of these terms and conditions
- 20) IRREVOCABILITY OFPOWERS :- All authorisation and powers conferred on the Bank are irrevocable.

#### Debit Card Operation:

- Insert card in the slot to get access to the account.
- ATM welcomes you in person.
- Type your PIN to get access to the transaction option.
- Feed your Alc Number and the amount you wish to withdraw with cash denominations.
- Wait for cash dispenser to handover cash to you.
- Collect the cash and your Debit Card before you leave.

#### Terms and Conditions for SMS Banking

- For SMS Bankin
  - a. The customer shall use only his mobile number informed to the Bank to avail SMS facility.
  - b. The customer must at all times, keep SIM card and his Mobile phone in his possession. The customer shall be solely responsible for the consequences where the customer does not adhere to the above.
  - c. All the information arising out of the use of SMS Banking in relation to a joint account
  - shall be binding on all joint account holders.

    The customers shall take all necessary precautions to prevent unauthorized and illegal use of our SMS Banking service and unauthorized access to the Account provided by SMS Banking Services.
  - d. Once activated, the customer would receive Push Alert messages, when the preferred events occur in the Accounts as mentioned in the Point No.5.In the days to come some additional banking alerts would also be added to the services
  - The Bank also reserves the right to make any additions or deletions or revisions in the services offered through SMS banking at anytime.
- SMS Banking Facility: Pull Request Facility Pull Request Facility

Under Pull request facility following facilities will be provided by the Bank. i) Balance request ii) Last 3 transactions request. iii) Fate of Cheque.

SMS Banking transaction Alert- Push facility:-

The last updated mobile number in the records of the Bank, would be used to send the Alerts. At present following alerts are available.
i) Transaction Alert ii) Cheque Return Alerts iii) Term Deposit/ RD Maturity Alerts

iv) Overdrawn Account v) Standing Instruction Alert vi) All ATM Transactions (Debit)

The alert will be available to the customer only if the customer is within the Cellular service range of the particular cellular service provider or within such area, which forms part of the roaming network of such cellular service provider providing services to the

Alert shall be available only when the system of the Bank is up.

The Customer acknowledges that to receive alerts, his mobile phone number must be active and accessible and if the customer's mobile phone number is inaccessible or inactive continuously the customer may not receive the Alert message sent by the Bank

The customer acknowledges that the SMS Banking Alert Facility is dependent on the infrastructure, connectivity and services provided by the service providers engaged by the Bank. The customer accept that the time lines, accuracy and readability of alerts sent by the Bank will depend on factor affecting other service providers engaged by the Bank.

The customers agrees not to hold the Bank, its directors, its officers, its employees and agents liable for any loss, liability or expenses arising out of or in any way connected with the usage of the our SMS Banking services. Further tile information received through SMS to the customer shall not be legally binding for the Bank unless confirmed in writing by the Bank. Bank shall not be used for any information passed on to the customer through this facility. The customer is bound by all other terms and conditions of the Bank pertaining to our SMS banking.

- Customer Responsibility I Liability:a. The Customer is responsible for the accuracy of any information provided by the customer in his I her application for availing the facilities through SMS Banking.
- In case the customer observes any error in the information provided by the Bank through these facilities, the customer shall inform the Bank Immediately. The Bank will make the best possible efforts to rectify the error as soon as possible.
- The customer shall be solely responsible for protecting his Mobile phone number.
- The customer agrees that the account details provided by the Bank through these facilities shall be prepared by electronic means and the Bank shall not be responsible for any incorrect information.
- The customer is responsible for intimating to the bank any change in his phone number I SIM card I account details and the bank will not be liable for any error in sending Alerts or any other information over the customer's mobile phone number.
- The customer shall immediately inform the Bank, in writing, to suspend his service, if his Mobile phone is lost or has been allotted to another person

I/We affirm confirm and undertake that 1/We have read, understood and 1/We agree to abide by the Terms & Conditions and Disclaimer for using GPPJSB SMS Banking and accept them. 1/We agree that the information transmitted by the Bank through SMS service will is only an alert message through an electronic means of communication & I/We will not hold the Bank for the correctness of information, message. 1/We declare that all the particulars and information given in this application form are true, correct, complete and up to-date in all respects.

# Terms and Conditions for Internet Banking & Mobile Banking

- Transactions initiated through internet /mobile banking services are irrevocable; Bank shall not entertain any request for revocation of transaction or stop payment request for transaction initiated thorough internet/mobile banking as the transactions are completely instantaneous and are incapable of being reversed.
- Customers shall not use internet/mobile banking channel for transfer of funds for illegal activities as per Indian laws, Reserve Bank of India and government of India.
- The customer alone shall be responsible for the safe custody and security of mobile banking application download on their mobile phone. The customer shall immediately inform the bank about loss or theft of mobile phones for disabling of mobile banking service to prevent unauthorized usage and internet banking customer alone shall be responsible for the safe custody and security of QPIN/TPIN.
- The customer shall not share the log in password ans QPIN/TPIN with anyone including bank's staff/associate/representative or even if in response to any email or SMS or any phone call from anyone.
- The customer shall operate within the maximum limit permitted by the bank for all transaction performed through internet banking and mobile banking. Bank reserves the right to change transaction limit at any time.
- The bank shall not be responsible for any loss caused to the customers arising out of usage of internet/mobile banking.
- The bank shall be at liberty to change/modify/add/remove any of the extent terms and condition governing internet banking /mobile banking service at any time without prior
- In case of linking joint bank accounts for internet/mobile banking a letter of mandate to be agreed and signed by all joint bank Account holders
- In Mobile banking each account is linked to unique mobile no and different a/c can be linked to same mobile no

#### **ELIGIBILITY**

No.	Type of Account	Constitution	Mode of operation	Who is eligible for Mobile / Internet Banking Facility
		Single	Single	The Account holder
1	Saving Account	Joint	Either or Survivor	Any one of the account holders authorized by all other account holders. The application to be signed by all account holders.
		Joint	Jointly	NOT eligible
2	Small Saving Account	Single	Single	The Account holder
		In the name of Self-Single	Single	The Account holder
		In the name of Firm-Single	Single	The Account holder
3	Current Account	Partnership Firm	Any one partner	Any one of the partners authorized by all the partners. The application shall be singed by all the partners.
		Partnership Firm	Jointly	NOT eligible

# Linking of accounts (Provided Customer ID of the primary account holder and "to be linked" accounts is same)

No.	Primary Account			Accounts t	o be linked		
	with Mobile Banking	Savings (Single)	Savings (Joint/E or S)	Savings A/c Jointly	Current A/c (Self & Single)	Current A/c (Firm & Single)	Current A/c (Partner & Jointly)
1	SB or CA A/c holder	~	(with consent)	Х	<b>✓</b>	Х	Х

### **DISCLAIMER**

The Customer shall ensure that the Bank's mobile banking application is compatible with his / her mobile phone/handset. The Customer shall be responsible for damage or loss, if any, caused by downloading of the Mobile Banking software in his / her mobile phone. The Customer shall be solely responsible / liable for keeping Login password and mPIN confidential to prevent unauthorized access/use of his / her mobile banking facility by any third party. Any payment effected by the Bank to a beneficiary based on the information received by the Bank from the Customer's mobile number registered in the Bank's record for mobile banking facility, shall be binding on the Customer and he/she shall alone be solely responsible /liable for any loss, claim, liability arising there from and or incidental thereto.

The Customer shall be solely responsible / liable for keeping Login password and QPIN / TPIN confidential to prevent unauthorized access / use of his / her Internet banking facility by any third party. Any payment effected by the Bank to a beneficiary based on the information received by the Bank from the Customer's Login ID registered in the Bank's record for internet banking facility, shall be binding on the Customer and he/she shall alone be solely responsible / liable for any loss, claim, liability arising there form and or incidental thereto.

## **DECLARATION**

I/We affirm, confirm and undertake that I/We have read and understood the 'Terms and Conditions' for usage of GP Parsik Bank Internet Banking / Mobile Banking is governed by the 'Terms and Conditions' of Internet Banking / Mobile Banking mentioned in this application form. I/We have read and understood the same and hereby expressly accept and agree to abide by them. All my/our rights and liabilities shall be governed by the said 'Terms and Conditions' by my/our act of accessing the Internet Banking / Mobile Banking Services. I/We further agree to adhere to and comply with all the rules/regulations / practices prescribed by the Telecom authority / Regulatory authority / Banking authority / Government of India / Local / State Government etc. for Internet Banking / Mobile Banking operations & associated banking activities. I/We thereby agree to be subject to and comply with all the provisions of the 'Terms and Conditions' which are incorporated by reference herein and deemed to be part of this application form to the same extent as if such provisions have been expressly set forth in full herein. I/We agree that the Bank shall not be held liable and shall be absolved from all liabilities whatsoever for loss caused to the Customer arising out of, any reasons beyond the control of the Bank or if the Bank is unable to receive or execute any of the requests from the Customer or there is loss of information during the process of transmission of information or there is any error or inaccuracy of information or any other consequence arising from any cause beyond the control of the Bank including technology failure, mechanical breakdown, power disruption, error in transmission of information or message from the telecommunication equipment and the failure of network of any service provider and/or the Bank's system and/or any breakdown, interruption, suspension or failure of the telecommunication equipment of the Customer or the Bank.

Date:				
Place :	Signature of first account holder	Signature of second account holder	Signature of third account holder	Signature of fourth account holder

Help line Numbers: 022 - 2545 6500 / 1800222511

Form No.	
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# FATCA - CRS Declaration Form for Individual containing information for reporting requirement under section 285BA of the Income-tax Act, 1961

1. Customer ld:			
2. Name of the Account hold	er:		
3. Country of tax residence (	as per section 6 of the Incom	ne-tax Act, 1961)	
(Please tick)	•		
•	a and any other country / cou	untries. Specify the countries	of tax residence
• • • • • • • • • • • • • • • • • • • •	ries, specify the country of ta		
	cable then please provide th		residence and TIN for all the
Country / countries of tax residency	Tax Identification Number (TIN)	TIN Issuing Country	Documents provided (copy of certificate of residence and copy of Tin)
Identification Number:		Date of Birth (DD/MM/YY	YY):
Place of Birth:	Country of B	irth:	Nationality:
Address Type: (Residential cum Business /	Residential / Business / Reg	istered office/ Unspecified)	
Additional details of Addre	ess:		
State / Province:		Country:	
Mailing Address (if differen	nt from above)		
State / Province:		Country:	
Declaration and Undertaki	<u>ngs</u>		
<ul><li>I/We certify that:</li><li>a) The information provided in the F tax Rules, 1962.</li></ul>	form is in accordance with section 285	5BA of the Income Tax Act, 1961 reac	I with Rules 114 F to 114 H of the Income
Knowledge and belief, true,		We have not withheld any mate	rovided by me/us are, to the best of our rial information that may affect the
Bank and any of its affiliates whe	erever situated including sharing, trar	nsfer, and disclosure between them	count and all transactions therein, by the and to the authorities in and / or outside oreign, including Foreign Accounts Tax
information provided in the For		ell as in the documentary evidence	y changes that may take place in the provided by us or if any certification
within its right to put restriction i	n the operations of my/our account of I for the purpose or take any other a	or close it or report to any regulator	e our application and the bank would be and/or any authority designated by the ate by the Bank if the deficiency is not
	ledge that the Bank shall have the rig nformation provided by me/ us to the l		gations from the information available in
g) It shall be my/our responsibilities section 285BA of the Act read with		to comply at all times with all the re	elevant laws relating to reporting under
h) I/We also agree to furnish such in India or abroad in the subject mat		Bank may require from time to time o	n account of any change in law either in
	any loss that may arise to the Bank or		
Name :		Signature :	
Date: (dd/mm/yyyy)		Place:	

- \*Instruction for filling the Addendum:

  1. If the individual is tax resident of only India then the other details are not required to be filled in. If however the individual is a tax resident of India and foreign country i.e. if option 3 (a) or 3(b) is applicable then all the other details are required to be filled mandatorily and documentary proof should be attached for foreign TIN.
- $2. \ \ \, \text{The Annexure to the form should be filled separately by each joint account holder.}$